

# **Access Statement For Primrose Hill Bed & Breakfast**

## **Introduction**

We welcome all visitors to Primrose Hill B&B and aim to cater for all the needs of our guests.

The following statement is a summary of our provisions. If you have any specific queries please feel free to contact us by phone or email, and we will endeavor to help.

## **Pre-Arrival**

- Brochures and any correspondence can be provided in large print
- The main train station at Castle Cary is 9 miles, 15 minutes by car
- Local taxi service has accessible taxis if required, we can make a booking if required.
- We have a web site.
- We can be contacted by email or phone.

## **Arrival & Car Parking Facilities**

- The farm is approached by a 1/4-mile private lane.
- No marked parking bays, but ample parking for cars or large vans.
- The surface is hard standing.
- There are 7 paved steps from the car park to the front door.
- A level drop off point is provided for any one who cannot manage the steps to the front door, this is a paved walk way.
- We can assist guests with luggage.
- Numerous outside sensor lights for the dark evenings.

## **Main Entrance & Reception**

- The entrance to the front door is a gradual ramp of paving slabs.
- The front door has an opening of 86cm.
- Very large tiled entrance hall.
- No steps on the ground Floor.
- A pen and notepad is available in the hall.
- Telephone for the guests to use.

## **Public Areas - General (Internal)**

- The Bungalow has two floors, first floor in the roof space.
- Mains smoke detector in the hall and landing.
- Fire extinguishers in the hall and landing.
- A ground floor bedroom and private bathroom.
- Walls doors and flooring have a good colour contrast.
- There are 14 stairs to the first floor, with a grab rail both sides.
- The stairs are 18cm high, 24cm deep, 83cm wide.
- The stair and landing carpet are short pile.

### **Public Areas - WC**

- No public WC available.
- Three bedrooms are en suite and one with private facilities.

### **Restaurant / Dining Room, Bar & Lounges, Take Away & Cafe**

- Breakfast is served in the first floor dining/sitting room, door width 85cm. Breakfast can also be served in the ground floor kitchen if the stairs are a problem.
- All the chairs are high backed without arms.
- Menus are provided in large print.
- We do not play background music, in any area of the B&B.

### **Laundry**

- Washing machine and tumble drier for use on request.

### **Shop**

- Not available

### **Treatment room/s**

- Not available

### **Leisure Facilities**

- Not available

### **Outdoor Facilities**

- Not available

### **Conference & Meeting Rooms, Banqueting, Clubs, Entertainment**

- Not available

## **Bedrooms**

- There are four bedrooms, one on the ground floor and three on the first floor.
- **Bedroom (4) ground floor very large room, (private bathroom)**
- Door width 74cm.
- King size bed, 55cm high.
- At least 136cm routes within the bedroom.
- Touch lights on bedside tables.
- Two upright chairs and a 3 seater sofa.
- Hospitality tray with cordless kettle.
- There is a tv/dvd with teletext and a remote control handset.
- fitted short pile carpet.
- Very large adjacent private bathroom.
- **First floor bedroom (1) family en suite.**
- King size bed 56cm high.
- Single bed 35cm high.
- Large room with ample access to either side of the beds.
- **First floor bedroom (2) en suite**
- King size bed, 56cm high.
- There is approximately 72cm either side of the bed and 95cm at the foot.
- **First floor bedroom (3) en suite family**
- Large room with ample access space round all the beds
- King size bed 56cm high.
- Twin beds 50cm high.
- **All the bedrooms have:**
- Touch lights on all bedside tables.
- Hospitality tray with a cordless kettle.
- Tv/dvd with teletext and remote control handset.
- Short pile fitted carpets
- An electric fan.
- Wireless internet access.

## **Bathroom, Shower-room & WC [Ensuite or Shared]**

- **Ground floor (very large) private bathroom for bedroom 4**
- Door width 74cm.
- Tiled floor.
- Space clear of the door is 300cm x 340cm.

- The shower cubicle has a step of 18cm high.
- The bath edge is 56cm high.
- The basin is 88cm high rounded at front.
- Toilet seat is 45cm high.
- A robe is provided for guest use.
- There are no handrails, but a toilet frame, bath seat and tilted washbasin stool are available on request.
- **En suite bathroom for bedroom 1**
- Tiled floor.
- Shower bath edge 56cm high.
- Washbasin has clear under space and is 80cm high.
- The toilet seat is 41cm high.
- **En suite shower rooms for bedrooms 2 and 3 are identical**
- Tiled floor.
- The shower cubicle is 118cm x 88cm, with a step of 22cm high.
- The washbasin has a clear under space and is 80cm high.
- The toilet seat is 41cm high.

### **Self-Catering Kitchen**

- Limited use for B&B guests on request.

### **Caravans, Holiday Homes & Twin Units**

- Not available

### **Touring Facilities (Holiday Parks)**

- Not available

### **Boats - Narrow Boat, Cruiser & Hotel Boat**

- Not available

### **Attractions (Displays, exhibits, rides etc.)**

- Not available

### **Grounds and Gardens**

- We have a large garden, lawn and flower borders on a slight gradient.
- There is a decking area with table and chairs.
- A paved terrace on the south side with benches, all on same level as front door.
- With spectacular views, all for guests to enjoy.

## **Additional Information**

- Assistance dogs are welcome.
- Mobile phone reception is not very good, but guests are welcome to use phone in the hall.
- Wireless internet is available in all rooms on request.
- In case of evacuation please notify us on arrival if you need assistance.
- We are a non-smoking building, visitors are welcome to smoke in the garden.
- Medication or ice packs can be put in the fridge/freezer in kitchen on first floor (accessible 24 hours).
- If guests have any special requests, please feel free to ask. We will do our best to accommodate.

## **Contact Information**

- Address: Primrose Hill B&B, Knowle Farm Bungalow, West Compton, Shepton Mallet, Somerset. BA4 4PD.
- Telephone: 01749 899279
- Email: [mail@primroshillbb.co.uk](mailto:mail@primroshillbb.co.uk)
- Website: [www.primrosehillbb.co.uk](http://www.primrosehillbb.co.uk)
- Hours of operation: Open all year.
- Local equipment hire companies: Mobility shop Wells 01749 675599
- Local public transport numbers: Castle Cary Station: 08457 484950  
Wells Bus Station: 01749 673084
- Local accessible taxi numbers: Valley Cars:01749 343888  
Wright Cars:01749 345151

## **Future Plans**

- Tarmac the car park.
- Build a wall and complete the paving on the terrace to the west of the bungalow.

**We welcome your feedback to help us continuously improve if you have any comments please phone 01749 899279 or email [mail@primrosehillbb.co.uk](mailto:mail@primrosehillbb.co.uk)**